# OFFICE FOR THE ARTS AT HARVARD DANCE PROGRAM

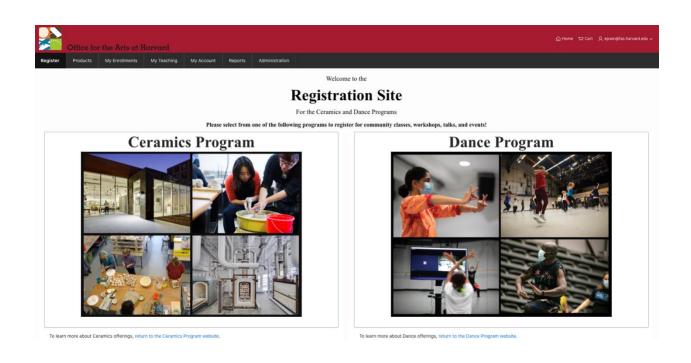
66 Garden St | Camridge | MA 02138 | 617 495 8683 | ofa.fas.harvard.edu/dance

## Registration System Primer

https://ofadap.fas.harvard.edu

This primer details the features of the new registration system designed for Harvard's Office of the Arts Ceramics Program and Dance Program. Our system connects directly to HarvardKey, creating a secure and convenient means for students, faculty, staff, alumni, and designated affiliates to enroll in community classes, workshops, artist talks, and events.

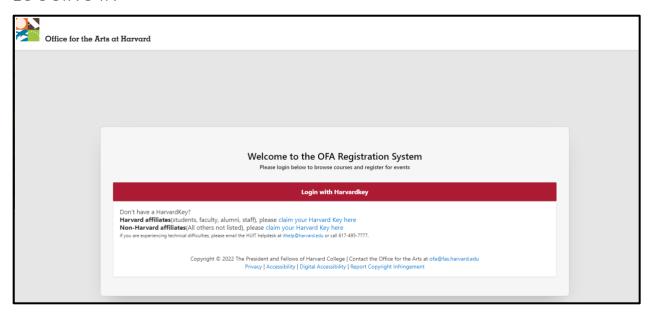
This site is primarily for registration and enrollment purposes. It also serves as the home for the applicable Zoom links for those electing virtual or combination participation in our community classes. For comprehensive information about our classes, teaching artists, and/or programs, we encourage you to visit the OFA Dance Program webpage.



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#### LOGGING IN



#### HarvardKev

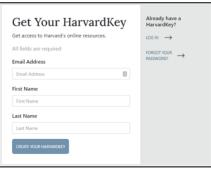
#### Current Students, Faculty, Staff, Alumni, and Fellows

- Visit <a href="https://ofadap.fas.harvard.edu">https://ofadap.fas.harvard.edu</a>.
- Enter your HarvardKey at the prompt.
- Confirm/update information on "Profile" page.
  - Alumni, DCE Students and current Harvard Fellows: Please note your account will automatically identify as <u>General Public</u>. To enroll in Dance Center classes, you <u>must select from among the options in the "Group (if applicable)"</u> <u>pulldown menu.</u>
- Click Save My Changes in the bottom left-hand corner when done.
- Select "Register" from the black Navigation Bar at the top of the screen to view and shop for classes and events.

#### **HarvardKey Light**

#### MIT Students/Faculty/Staff, Harvard Family or Artist Affiliates, and CRLS Students

- Visit <a href="https://ofadap.fas.harvard.edu">https://ofadap.fas.harvard.edu</a>.
- Set-up your HarvardKey account via the prompt for Non-Harvard Affiliates. This is a one-time action.
- Once you have created your HarvardKey account (username and password), you will use this log-in information to access the registration site going forward.
- Complete information on "Profile" page.
  - Please note your account will automatically identify as <u>General Public</u>. To enroll in Dance Center classes, you <u>must select</u> from among the options in the "Group (if applicable)" pulldown menu.



- Click Save My Changes in the bottom left-hand corner when done.
- Select "Register" from the black Navigation Bar at the top of the screen to view and shop for classes and events.

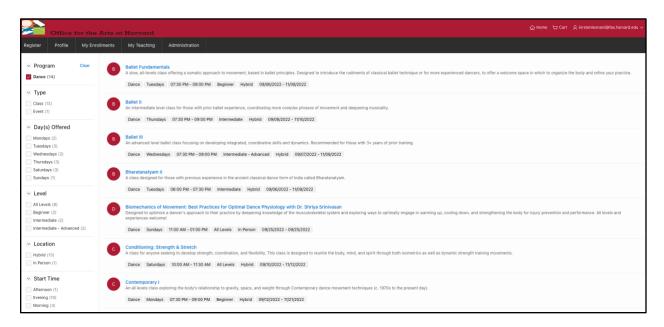
#### PROFILE PAGE

Each term, the system will automatically take you to the "Profile" page to confirm your personal information. Users are welcome to update their information any time but verifying these details will be a requirement each semester.

The system will open to the Register page upon log-in once you have completed this per-term verification.

#### **GETTING STARTED**

Our system is designed to serve the Harvard Dance Center as well as the OFA Ceramics Program. From the Register page, select the preferred program to view current class and event offerings.



Users may sort and refine their search by applying the filters on the left-hand side of the screen – by class or event, day or time, level, location, or by start time. Clicking on an offering will open a Class Details window with further information about the class or event and the chance to Enroll Now or Add to Cart.

#### **HOW TO REGISTER**

From the Class Details window, select enrollment and participation ("location") preferences:

- Full Course versus Drop-in
  - Drop-in enrollments will prompt a pulldown menu to select preferred drop-in date.
- \* Full Course (or) Drop In

  \* Location Offered

  Class Description

  Class Description

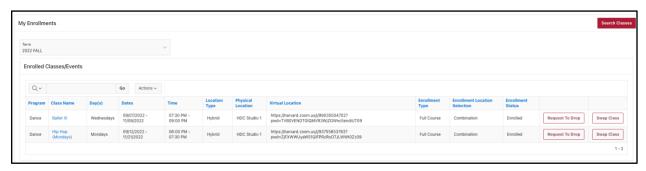
  In Person
  Virtual

  Virtual

  Virtual
- Combination, In-Person, or Virtual

#### **Current Harvard Undergraduate and Graduate Students**

Click Firoll Now . You will be brought to the My Enrollments page, confirming your enrollment in the selected class or event.



Click the Search Classes button in the upper-right hand corner to return to class/event offerings.

#### **All Other Users**

After selecting enrollment type – with drop-in date if applicable – and location offered, click the Add To Cart button in the bottom right-hand corner. You will be redirected to the class/event offerings page. A number should appear by the Cart icon to indicate the number of items you have selected.

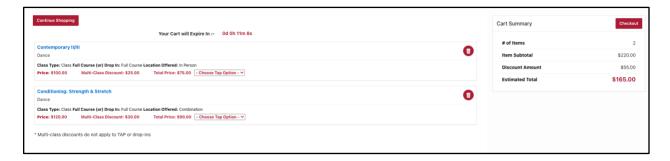
Once a single item has been added to the cart, the system implements a 15-minute timer. You must check-out within this time to confirm your purchase and enrollment.

When you are ready to check-out, click the Cart Icon in the upper right corner.



#### SHOPPING CART/CHECKOUT

Each item in the cart will display along with a purchase summary on the right-hand side.



- Harvard Dance Program's 25% Multi-Class Discount is automatically applied if you select more than one full-series class. The system displays the item's original cost, the applied discount, and the total price due.
  - o Please note: Multi-Class Discounts do not apply to TAP benefits or drop-ins.
- TAP-Eligible Harvard employees may elect to apply their TAP benefit by the "Choose Tap Option" pulldown menu. This action will automatically adjust the class price to \$40.00.
  - Please visit <u>Tuition Program (TAP/TRP) Self Service</u> to download the required TAP form for tuition assistance. Completed and signed forms should be emailed to the Dance Office at <u>dance@fas.harvard.edu</u> to accompany your enrollment.
  - Long-service TAP beneficiaries should contact the Dance Office at <u>dance@fas.harvard.edu</u> to enroll in a class using this additional benefit.
  - Questions about TAP eligibility? Visit Harvard HR Benefits.
- Individual class or events may be deleted from the cart by clicking on the trash can icon.
- Click the Continue Shopping icon in the upper left-hand corner if desired.

Click the **Checkout** button to submit payment and confirm your enrollment. In the pop-up window, confirm or cancel to proceed.

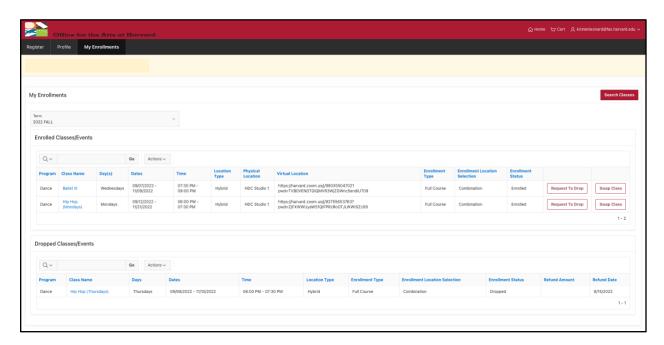
Users are automatically redirected to a TouchNet website to complete payment information. Billing information is pulled from the user's profile, but state and country must be re-entered in the applicable fields. Clicking Continue in the bottom right-hand corner will advance the purchase to a final confirmation screen; clicking cancel will empty the cart and return the user to the OFA Registration site log-in. TouchNet will generate a receipt of purchase, which will be emailed to the user in addition to the option to print screen if desired.



From the Receipt screen, users may return to the OFA Registration Site by clicking Continue.

#### MY ENROLLMENTS

Visit My Enrollments via the black navigation bar to view enrollment and transactions by term.



#### **ENROLLED CLASSES/EVENTS**

Items listed here are confirmed enrollments with their important detail. This includes a class-specific Zoom link for Combination or Virtual registrations (users can highlight this Zoom link, right-click, and select to go directly to the Zoom meeting from the registration site). If a registration is for in-person only, the Virtual Location is left blank. Similarly, if the registration is for virtual only, the Physical Location is left blank. Accompanying each item are self-directed options to withdrawal from or change classes.

#### **DROPPING A CLASS**

Users may elect to withdraw from a class or event by clicking the Request To Drop button.

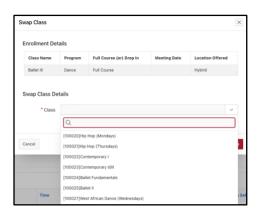
This will not automatically drop the class but rather sends a note to Dance Staff to manage any applicable refunds per the refund policy and approve the request. Please note "Add Comments" is a required field to provide Dance Staff further context on the reason for the withdrawal.

My Enrollments - Submit Drop Request	$\times$
Class Name Ballet III	
Add Comments	
Click to view refund document Refund Policy	
Full refund available for series registration if requested by end of first week of classes.     Haif refund available for series registration if requested by end of second week of classes.     No refunds after third week of classes.     Drop-in registrations are non-refundable but may be switched to alternate dates if necessary.	
Cancel Request To 0	Drop

#### CHANGING CLASSES

Users may elect to swap from one class to another provided that the class participation ("location offered") remains the same – for example, switching an in-person registration from Hip Hop Mondays to in-person registration for Soca Fusion Thursdays – by clicking the button.

A pop-up window will appear allowing users to select the preferred class from the pulldown menu. Click Swap Class to complete the transaction.



To switch a class participation (i.e. from in-person to combination or combination to virtual), users must first Request to Drop then re-enroll in the class with the revised "location" preference. Dance Staff will follow the refund policy from the Request to Drop process to manage any related payments for the original class. Please note that refunds may take 2-3 business days to be processed by the credit card company.

#### DROPPED CLASSES/EVENTS

Users will also be able to see any classes from which they have elected to withdraw on the My Enrollments page. Any applicable refund will be recorded in the final two columns of the display, including the dollar amount and the date on which the refund was processed by Dance Staff.



#### FEEDBACK WELCOMED

Your feedback is important to us! If you want to provide us with reactions, comments, or insights on navigating this new registration system, please let us know at <a href="mailto:dance@fas.harvard.edu">dance@fas.harvard.edu</a>.